



goAML Web User's Guide – Registration Instructions





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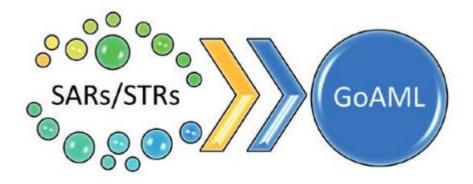




1 Forward

MOKAS is the Central National Unit, responsible for receiving and analysing suspicious transaction or activity reports submitted from Reporting Entities, containing suspicions that funds constitute or may constitute proceeds from illegal activities or are related in any way to Terrorist Financing.

Reports are submitted electronically through an intelligence analysis system, called "goAML" which has been specifically designed and developed by the United Nations Office on Drugs and Crime (UNODC) for Financial Intelligence Units (FIUs).



To access the goAML system, enter the URL into your Web browser window, <u>https://reports.mokas.law.gov.cy/test</u> for the testing environment or <u>https://reports.mokas.law.gov.cy/live</u> for the production/live environment. Make sure that a locker appears in the URL bar. That means that the web page is properly encrypted.





2 New Registration and Change Request Forms

2.1 Submitting a New Registration

2.1.1 Selecting Registration Type

In order to apply for a goAML user account, you have to register yourself as an Organization or as a User.

If you are an employee of a Reporting Entity, your Organization has to be registered first. If you are the first User of your Organization then you will be registered as an Administrator. Any additional Users of the Organization have to *register as a user of an existing organization*.

If you are a sole practitioner, e.g. lawyer, accountant etc, you have to register as an Organization.

The button to access the registration selection screen is located on the left hand site on the home page.

Register Please note that in order to get access to the web portal, you first need to register as a Reporting Entity under <i>Register an Organisation</i> . Once the registration process has been succesfully completed, you can log in with the credentials you have previously defined.	FIU Cyprus website www.law.gov.cy/law/mokas
If you wish to register as a user of an existing organisation, please click on <i>Register a User</i> and fill in your <i>Organisation ID</i> . Once the registration process has been successfully completed, you can log in with the credentials you have previously defined.	

Selecting this button will open the Registration Selection page shown below.

Register an Organisation		_
Reporting Entity	Supervisory Body	Stakeholder
Register a User		
User (Reporting Entity)		

There are 4 cards that will open a registration form for the corresponding registration form.





Once your registration is approved by MOKAS and you receive the relevant email notification, you can use the LOGIN button to access the goAML system.

If there are delegating entities to this users' organisation, they will be shown a Reporting Entity selection screen before they login to determine which reporting entity will be used for this session.



This brings up the login dialog where the user enters their credentials and the presses login.

2.1.2 Filling out a Registration Form

After selecting a registration type a form similar to the images below will be shown.

For an Organization registration there will be 4 tabs in the navigator on the left. **Organisation**, **Administrator**, **Attachments** and **Preview and Submit**

1. Organisation	Organisation			
2. Administrator	Organization Business Type is required!	acronym is required!		
3. Attachments	v	Name is required!		
4. Preview and Submit	Email is required!	is financial	Swift/Bic	
Cannot submit until the form is complete	Incorp. Num	Commercial Name	Incorporation Legal Form	
	Incorp. City	Incorp. State	Incorp. Country	
	Name of holding company	Contact Person	URL	
	+ Addresses			
	+ Phones			





For a User registration there will be 3 tabs in the navigator on the left. User (Reporting Entity), Attachments and Preview and Submit

1. User (Reporting Entity)	User (Reporting Entity)							
2. Attachments	Organization ID is required!	User Name is required!		Password is required!		Confirm Passwo	ord is required!	
3. Preview and Submit	Title	First Name is required!		Last Name is required!		Email is require	ed!	
Cannot submit until the form is complete	Gender	Birth Date		SSN		Nationality		
Cancel	Occupation	dd/MM/yyyy ID Number		Passport Number		Passport Count	try	~
	+ Addresses	✓ Address #1						۲
		Type is required!	Address is requ	ired!	Town		City is required!	
		Zip Comments	Country CYPRUS	×	State			
		Comments						
								lte.
	+ Phones	✓ Phone #1						
		Contact Type is required!	Comm. Type is	required!	Country Prefix		Number is required!	
		Extension	Comments					

Before the **Preview and Submit** tab is activated each tab above it must be completed and they can be completed in any order. Mandatory fields are marked with and asterisk and highlighted when they are empty. Tooltips also provide further information for the field.

The indicator on the left of each tab shows whether the section is complete. In the image below the **Organisation** tab is complete so the indicator is green.

1. Organisation	Organisation		
2. Administrator	Organization Business Type	• Name	* acronym
3. Attachments	BANK ~	MyBank	MB1
4. Preview and Submit	* Email	is financial	Swift/Bic
	MyBank@goaml.com		
Cannot submit until the form is complete	Incorp. Num	Commercial Name	Incorporation Legal Form
Cancel			~
	Incorp. City	Incorp. State	Incorp. Country

Attachments – COMPULSORY SECTION

All Users must upload a letter signed by the management of the Organisation, which indicates that they are authorised users for the interaction between goAML, MOKAS and the Organisation.

If you are a sole practitioner, you must upload a copy of your license from your Supervisory Authority.

Once all the sections are complete the **Preview and Submit** tab is available.

1. Organisation	Administrator			
2. Administrator	• Here News	* Deserved	• Confirm Dominant	7741 -
3. Attachments 5	* User Name MyAdmin	* Password	Confirm Password ·····	Title
4. Preview and Submit	* First Name	* Last Name	* Email	Gender
	John	Smith	Admin@goaml.com	~
Cancel	* Birth Date	PersonReg SSN	Nationality	Occupation
Carcer	11/7/2020		~	





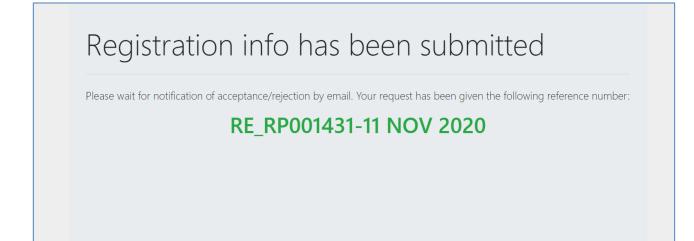
2.1.3 Preview and Submit a Registration

When the **Preview and Submit** tab is available, selecting it shows a preview of all the data provided for the registration and opens the CAPTCHA box in the tab ready to submit the form.

1. Organisation	New Registration	on		
2. Administrator				
3. Attachments 5	Attachments test1 - Copy (2).txt		0.12kb	
4. Preview and Submit	test1 - Copy (3).txt test1 - Copy (4).txt		0.12kb 0.12kb	
934276	test1 - Copy.txt test1.txt		0.12kb 0.12kb	
Enter the code above in the box below.	Organisation			
	Organization Business Type	BANK	Name	MyBank
	acronym	MB1	Email	MyBank@goaml.com
Submit New Organisation	is financial		Swift/Bic	
	Incorp. Num		Commercial Name	
Cancel	Incorporation Legal Form		Incorp. City	
Curren	Incorp. State		Incorp. Country	
	Name of holding company		Contact Person	
	URL			
	Administrator			
	User Name	MyAdmin	Title	
	First Name	John	Last Name	Smith
	Email	Admin@goaml.com	Gender	
	Birth Date	11/7/2020	PersonReg SSN	
	Nationality		Occupation	

Once the data is reviewed and the user is ready to submit, the CAPTCHA code needs to be entered that corresponds to the image above it. Then select **Submit New Organisation** (or **Submit New User**).

The registration will be submitted, and the user will see a confirmation screen similar to the image below. The user should take note of the registration number provided as this can be used to reference the change request if they need to contact the FIU.







If there are any errors, a notification will be displayed so that the user can change the data and submit again.

4. Preview and Submit	testi - Copy (a).txt testi - Copy (a).txt testi - Copy.txt testi.txt	0.12kb 0.12kb 0.12kb 0.12kb 0.12kb	
Enter the code above in the box below.	Organisation		
	Organization	se. Please choose another name	MyBank
	acronym	se. Flease choose another flame	MyBank@goaml.com
Submit New Organisation	is financial	Swift/Bic	
	Incorp. Num	Commercial Name	
Cancel	Incorporation Legal Form Incorp. State	Incorp. City Incorp. Country	

2.2 Change Requests

2.2.1 Submitting New Change Requests

Most change requests are initiated by a User to update the details for their account or their Reporting Entity. These change request can be accessed via the menu **My GoAML > My User Details** and **My GoAML > My Org Details**

2.2.1.1 My User Details

If the user has the permission *View My User Details* but NOT *Person Change Request submit change* then they will see a read only view of their details when **My User Details** is selected. An example of this view is shown below:

	Request: RE_RP001432-11 NOV 2020						
Request Type:	New User						
Request Status:	Activated						
User							
Organization ID	205	User Name	MyNewBank				
Title		First Name	MyNewBank				
Last Name	MyNewBank	Email	MyNewBank@goaml.com				
Gender		Birth Date	11/5/2020				
PersonReg SSN		Nationality					
Occupation		ID Number					
Passport Number		Passport Country					
Addresses							
Туре	Business	Address	MyAddress				
Town		City	MyCity				
Zip		Country					





If the user has the permission *View My User Details* AND *Person Change Request submit change* then they will see an editable form of their details when **My User Details** is selected.

ser	Organization ID		* User Name			Title	
ttachments	205		MyNewB			litte	
	* First Name		* Last Name			* Email	
Submit Request	MyNewBank		MyNewB	ank		MyNewBank	@goaml.com
	Gender		* Birth Date			PersonReg SSN	
		~	11/5/2020	0	m		
	Nationality		Occupation			ID Number	
		~					
	Passport Number		Passport Cou	untry			
					~		
	+ Addresses*	✔ #1					
	I	* Type		* Address	Town		* City
		Rusiness	~	MyAddress			MyCity

This form can be updated, and the request can be submitted via the **Submit Request** button.

After submission, the change request is shown along with any available actions that the user can do on this change request. An example is given below. While this change request is pending, this is what the user will see when they navigate to **My User Details** until the request is finalised (i.e. either recalled, rejected or approved).

Comments	Request: RE_RP001433-11 NOV 2020				
Actions:	Request Type: Request Status:	Existing User Waiting for RE Admin to Verify			
Reject	Attachments				
Verify	User Organization ID	205	User Name	MyNewBank	
Approve	Title Last Name	MyNewBank	First Name Email	MyNewBank MyNewBank@goaml.com	
Finalize	Gender PersonReg SSN		Birth Date Nationality	11/5/2020	
Change Request History	Occupation Passport Number		ID Number Passport Country	1234567	
	Addresses				
	Туре	Business	Address	MyAddress	
	Town		City	MyCityChange MyCity	
	Zip		Country	SWITZERLAND	
	State		Comments		





2.2.1.2 My Organisation Details

If the user has the permission *View My Org Details* but NOT *Entity Change Request submit change* then they will see a read only view of the organisation details when **My Org Details** is selected. An example of this view is shown below:

Request: RE_RP001432-11 NOV 2020						
Request Type: Request Status:	New Entity Activated					
Organisation						
Organization Business Type	BANK	Name	MyNewBank			
acronym	MyNewBank	Email	MyNewBank@goaml.com			
is financial		Swift/Bic				
Incorp. Num		Commercial Name				
Incorporation Legal Form		Incorp. City				
Incorp. State		Incorp. Country				
Name of holding company		Contact Person				
URL						
Administrator						
User Name	MyNewBank	Title				
First Name	MyNewBank	Last Name	MyNewBank			
Email	MyNewBank@goaml.com	Gender				
Rirth Date	11/5/2020	DersonReg SSN				

If the user has the permission *View My Org Details* AND *Entity Change Request submit change* then they will see an editable form of their Reporting Entity details when **My Org Details** is selected. The Reporting Entity details in the form **My Org Details** are for the Reporting Entity that the user is registered with, regardless of which entity they maybe logged in (e.g. logged in as Delegating Reporting Entity).

rganisation	Organization ID	* Ог	ganization Business Type	* Name
elegate	205			✓ MyNewBank
	* acronym	* Em		is financial
ttachments	MyNewBankChange	My	NewBank@goaml.com	
	Swift/Bic	Incor	rp. Num	Commercial Name
Submit Request		123	456789	
	Incorporation Legal Form	Incor	rp. City	Incorp. State
		~		
	Incorp. Country	Nam	e of holding company	Contact Person
		~		
	URL			
	+ Addresses			
	+ Phones			

This form can be updated, and the request can be submitted via the **Submit Request** button.





After submission the change request is shown along with any available actions that the user can do on this change request. An example is given below. While this change request is pending, this is what the user will see when they navigate to **My Org Details** until the request is finalised (i.e. either recalled, rejected or approved)

	Request: RE_F	RP001434-11 NO	/ 2020
Request Type: Request Status:	Existing Entity Waiting for Supervisory Body t	o Verify	
Attachments			
organisation			
Organization Business	Type BANK	Name	MyNewBank
acronym	MyNewBankChange MyNewBank	Email	MyNewBank@goaml.com
is financial		Swift/Bic	
Incorp. Num	123456789	Commercial Name	
Incorporation Legal Fo		Incorp. City	
Incorp. State		Incorp. Country	
Name of holding com	pany	Contact Person	
URL			

2.2.2 Users

Change requests can be raised for other users from the **Active Users** grid by selecting the \square button in the right-hand side of the grid for that user. The button may not be available depending on the configuration.

Active Users									0	Refre	esh
Drag a column header and o	drop it here to group by that	column									
User Name	Org ID	Org Name	First Name	Last Name	Last Updated On	User Status	Created On ↓				
Ţ	‡ T	T	T	T	month/day/	T	month/day/				
MyDelegatingBankUser	206	MyDelegatingBank	James	Smith	11/11/2020	Active	11/11/2020	Ø	۲	0	0
MyNewBankUser	205	MyNewBank	MyNewBankUser	MyNewBankUser	12/22/2021	Active	11/11/2020	Ø	۲	0	0
MyNewBank	205	MyNewBank	MyNewBank	MyNewBank	12/22/2021	Active	11/11/2020	Ø	۲	C	





Selecting the *button* will cause a new dialog to open containing the form for the change request as shown below.

er: MyNewBankUs							
User	Organization ID		* User Nar	ne		Title	
Attachments	205		MyNew	BankUser			
	* First Name		* Last Nam	e		* Email	
Submit Request	MyNewBankUser		MyNew	BankUser		MyNewBar	nkUser@goaml.con
	Gender		* Birth Dat	e		PersonReg SSN	1
		~	11/6/202	20	#		
	Nationality		Occupatio	n		ID Number	
		~					
	Passport Number		Passport C	ountry			
	2334232		AUSTR	ALIA	~		
	+ Addresses*	∨ #1					
		* Type		* Address	Town		* City
		Operation	nal 💙	HighStreet			232332
		Zip		* Country	State		
				SWITZERLAND	~		
		Comments					

It is not possible to submit a change request for a user who currently has a pending change request. If this is the case the new window will open containing the pending change request and any actions that are available, for example:

nts		Request: RE_RP0	01437-11 NC	0V 2020
:	Request Type: Request Status:	Existing User Waiting for RE Admin to Verify		
Recall				
Reject	Attachments			
	User			
Verify	Organization ID	205	User Name	MyNewBankUser
Approve	Title		First Name	MyNewBankUser
	Last Name	MyNewBankUser	Email	MyNewBankUser@goaml.com
Finalize	Gender		Birth Date	11/6/2020
	PersonReg SSN		Nationality	
Change Request History	Occupation	2334232232	ID Number	AUSTRALIA
, nange Request history	Passport Number	2334232232	Passport Country	AUSTRALIA
	Address	ses		
	Туре	Operational	Address	HighStreet
	Town		City	232332
	Zip		Country	SWITZERLAND
	State		Comments	





2.2.3 Organisations

Change Requests for other organisations can be raised from the **Active Organisations** page. In order to do this at the top of the page there is a drop down called **Change Selected Delegating Organisation** that contains the list of organisations that are delegating to the reporting entity of the logged in user.

Active O	rganiza	ations				Change Selected Delagatin	ng Organization 🔻 🕇	C Refresh
Drag a column l	header and o	drop it here to group by that o	column					
Org ID		Org Name	is delegating	Reg. Number	agency type	Org Status	Created On ↓	
	‡ T	T	\$ T	T	•	•	month/day/	
206		MyDelegatingBank	205		BANK	Active	11/11/2020	۲
205		MyNewBank			BANK	Active	11/11/2020	۲

	Change Selected Delagatir	ng Organization 🔻	+	C	Refre
	MyDelegatingBank (206)	Ø		 	
/pe	Org Status	Created On↓			

Selecting a Reporting Entity from this list and then clicking \square will open the change request for form for that Organisation.

When the change request is reviewed by MOKAS and either Approved/Finalised or Rejected, an email notification will be received.





3 Delegates

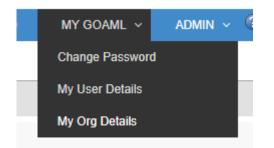
3.1 Creating Delegates

It is possible to associate two reporting entities so that one can report on behalf of the other. This is called **Delegation**.

The **Delegating** Reporting Entity is the entity that allows another organization to submit reports on their behalf. The reports do not **have** to be submitted by the other organization; users for the Delegating Entity can still log in and submit reports.

The **Delegated** Reporting Entity (or **Delegate**) is the entity that has been given the authority of another to submit their reports. A delegated reporting entity can read and send messages on behalf of the delegating entity via the message board and manage its users.

- 1. To create a delegation relationship between two entities that are already registered in the application, log in as the **RE Admin** of the entity that will be **Delegating**
- 2. Select My GoAML -> My Org Details



- 3. In My Org Details select Delegate.
- 4. Fill in the Delegate Organization ID field.
- 5. Select **Submit Request** at the bottom of the form. This will create a change request that needs to be approved/finalized by MOKAS. Once the change request is finalized by MOKAS, the delegation will be created.
- 6. Once a delegation has been created between two reporting entities, the behavior of the login process is augmented for the **Delegated** Reporting Entity.
- 7. If you login as the user of a Delegated Entity, you will be presented with an option to change which Entity you are logged in as.





8. A drop down box is displayed with the reporting entity's name and all of the **Delegating** entities that you have delegated to the current entity.

		(edco) ED Casino (edco)
MESSAGE BOARD	MY GOAML 🗸 🛛 ADMIN 🗸 🕐	LOGOUT
Select a reporting entity for wilco Login	• this session.	

- 9. If you select one of the other delegating reporting entities and then click login, you will be logged in as that Entity for the duration of the session until you log out.
- 10. The top right of the web app shows the username in brackets and the entity that they are logged in for in bold.
- 11. In the example below, the user **edco** for reporting entity **ED Casino** selected a delegating entity **wilco.** When you fill out a web report the Reporting Entity ID, which is sent with the report is determined by which entity you are logged in as. You can only read and send messages for the entity that you are logged in as.

				(edco) wilco
MESSAGE BOARD	MY GOAML 🗸	ADMIN ~	0	LOGOUT
art of the efforts of the Governi	ment in combating mone	v laundering, a	nd financing	
	-			
alysis and dissemination of info	rmation regarding mone	y laundering an	id the	

12. If you navigate to another page in the application without selecting an entity from the dropdown box, you will stay logged in as their entity for the duration of the session.

Attachments – COMPULSORY SECTION

A letter must be uploaded, signed by the management of both the Delegating Reporting Entity and the Delegated Reporting Entity, which confirms the Delegation.

3.2 Creating a delegating entity without an Admin user

It is possible to create an Entity without an associated administrator user for the purposes of delegating reporting, for example, a business may have several subsidiaries for which it needs a separate reporting entity (and REID) but only one reporting officer.





- 1. Select the button in the **Active Organizations** grid to create a new delegating organization.
- 2. It will load a registration for an entity that, when submitted and finalized, will create an entity that is automatically delegating to the entity which the user is currently logged in as.

Attachments – COMPULSORY SECTION

A letter must be uploaded, signed by the management of both the Delegating Reporting Entity and the Delegated Reporting Entity, which confirms the Delegation.

3.3 Log in and Selecting or Changing RE for session.

From the home page the user selects the Log in button

To edit this particular area, select Response Home Page Main from the select box.		
LOGIN >>	6	

This brings up the login dialog where the user enters their credentials and the presses login.

\bigcirc	goAML Anti-Money Launde	ring System
you do not h	n with your username and ave a username and passw efore logging in.	
edco		
•••••		
	LOGIN >>	
Register	Forgot Password	Close
Register	Folgot Password	Close





If there are delegating entities to this users' organisation, they will be shown a Reporting Entity selection screen before they login to determine which reporting entity will be used for this session.

GOAML Anti-Money Laune			UNODC United Nations Office on Drugs and Crime
	Select a reporting en	ntity for this session.	
	Edward's Casino	≎ LOGIN >>	
	Edward's Casino Edward's Bank RMCASINOFEB2021 abco edco3 edco_del_bank		

When the user is logged in, if there are other reporting entities delegating to this user, it is possible to switch between them without having to log out.

		(edco) Edward's Casino
ADMIN -	HELP	SWITCH ORGANISATION LOGOUT

Selecting the **Switch Organisation** link in the image above will take the user to the **Switch Organisation** selection screen shown below. From here you can change the reporting entity that is being used for this session.

GOAML Anti-Money Laundering System	UNIC UNIC United Nations Office on Drugs and Crime				
Change the Reporting Entity for this Session You are currently reporting as: Edward's Casino					
Edward's Bank Close	◆ Change				

