



goAML Web User's Guide – Registration Instructions





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1 Forward

MOKAS is the Central National Unit, responsible for receiving and analysing suspicious transaction or activity reports submitted from Reporting Entities, containing suspicions that funds constitute or may constitute proceeds from illegal activities or are related in any way to Terrorist Financing.

Reports are submitted electronically through an intelligence analysis system, called "goAML" which has been specifically designed and developed by the United Nations Office on Drugs and Crime (UNODC) for Financial Intelligence Units (FIUs).



To access the goAML system, enter the URL into your Web browser window, <u>https://reports.mokas.law.gov.cy/test</u> for the testing environment or <u>https://reports.mokas.law.gov.cy/live</u> for the production/live environment. Make sure that a locker appears in the URL bar. That means that the web page is properly encrypted.





2 New Registration and Change Request Forms

2.1 Submitting a New Registration

2.1.1 Selecting Registration Type

In order to apply for a goAML user account, you have to register yourself as an Organization or as a User.

If you are an employee of a Reporting Entity, your Organization has to be registered first. If you are the first User of your Organization then you will be registered as an Administrator. Any additional Users of the Organization have to *register as a user of an existing organization*.

If you are a sole practitioner, e.g. lawyer, accountant etc, you have to register as an Organization.

The button to access the registration selection screen is located on the left hand site on the home page.

| Register Please note that in order to get access to the web portal, you first need to register as a Reporting Entity under <i>Register an Organisation</i> . Once the registration process has been succesfully completed, you can log in with the credentials you have previously defined. | FIU Cyprus website www.law.gov.cy/law/mokas |
|---|--|
| If you wish to register as a user of an existing organisation, please click on <i>Register a User</i> and fill in your <i>Organisation ID</i> . Once the registration process has been successfully completed, you can log in with the credentials you have previously defined. | |

Selecting this button will open the Registration Selection page shown below.

| Register an Organisation | | _ |
|--------------------------|------------------|-------------|
| Reporting Entity | Supervisory Body | Stakeholder |
| Register a User | | |
| User (Reporting Entity) | | |

There are 4 cards that will open a registration form for the corresponding registration form.





Once your registration is approved by MOKAS and you receive the relevant email notification, you can use the LOGIN button to access the goAML system.

If there are delegating entities to this users' organisation, they will be shown a Reporting Entity selection screen before they login to determine which reporting entity will be used for this session.



This brings up the login dialog where the user enters their credentials and the presses login.

2.1.2 Filling out a Registration Form

After selecting a registration type a form similar to the images below will be shown.

For an Organization registration there will be 4 tabs in the navigator on the left. **Organisation**, **Administrator**, **Attachments** and **Preview and Submit**

| 1. Organisation | Organisation | | | |
|--|---|----------------------|--------------------------|--|
| 2. Administrator | Organization Business Type is required! | acronym is required! | | |
| 3. Attachments | v | Name is required! | | |
| 4. Preview and Submit | Email is required! | is financial | Swift/Bic | |
| Cannot submit until the form is complete | Incorp. Num | Commercial Name | Incorporation Legal Form | |
| | Incorp. City | Incorp. State | Incorp. Country | |
| | Name of holding company | Contact Person | URL | |
| | + Addresses | | | |
| | + Phones | | | |





For a User registration there will be 3 tabs in the navigator on the left. User (Reporting Entity), Attachments and Preview and Submit

| 1. User (Reporting Entity) | User (Reporting Entity) | | | | | | | |
|--|------------------------------|---------------------------|--------------------|------------------------|----------------|------------------|---------------------|------|
| 2. Attachments | Organization ID is required! | User Name is required! | | Password is required! | | Confirm Passwo | ord is required! | |
| 3. Preview and Submit | Title | First Name is required! | | Last Name is required! | | Email is require | ed! | |
| Cannot submit until the form is complete | Gender | Birth Date | | SSN | | Nationality | | |
| Cancel | Occupation | dd/MM/yyyy ID Number | | Passport Number | | Passport Count | try | ~ |
| | + Addresses | ✓ Address #1 | | | | | | ۲ |
| | | Type is required! | Address is requ | ired! | Town | | City is required! | |
| | | Zip Comments | Country CYPRUS | × | State | | | |
| | | Comments | | | | | | |
| | | | | | | | | lte. |
| | + Phones | ✓ Phone #1 | | | | | | |
| | | Contact Type is required! | Comm. Type is | required! | Country Prefix | | Number is required! | |
| | | Extension | Comments | | | | | |
| | | | | | | | | |

Before the **Preview and Submit** tab is activated each tab above it must be completed and they can be completed in any order. Mandatory fields are marked with and asterisk and highlighted when they are empty. Tooltips also provide further information for the field.

The indicator on the left of each tab shows whether the section is complete. In the image below the **Organisation** tab is complete so the indicator is green.

| 1. Organisation | Organisation | | |
|--|----------------------------|-----------------|--------------------------|
| 2. Administrator | Organization Business Type | • Name | * acronym |
| 3. Attachments | BANK ~ | MyBank | MB1 |
| 4. Preview and Submit | * Email | is financial | Swift/Bic |
| | MyBank@goaml.com | | |
| Cannot submit until the form is complete | Incorp. Num | Commercial Name | Incorporation Legal Form |
| Cancel | | | ~ |
| | Incorp. City | Incorp. State | Incorp. Country |

Attachments – COMPULSORY SECTION

All Users must upload a letter signed by the management of the Organisation, which indicates that they are authorised users for the interaction between goAML, MOKAS and the Organisation.

If you are a sole practitioner, you must upload a copy of your license from your Supervisory Authority.

Once all the sections are complete the **Preview and Submit** tab is available.

| 1. Organisation | Administrator | | | |
|-----------------------|---------------------|---------------|----------------------------|------------|
| 2. Administrator | • Here News | * Deserved | • Confirm Dominant | 7741 - |
| 3. Attachments 5 | * User Name MyAdmin | * Password | Confirm Password ····· | Title |
| 4. Preview and Submit | * First Name | * Last Name | * Email | Gender |
| | John | Smith | Admin@goaml.com | ~ |
| Cancel | * Birth Date | PersonReg SSN | Nationality | Occupation |
| Carcer | 11/7/2020 | | ~ | |





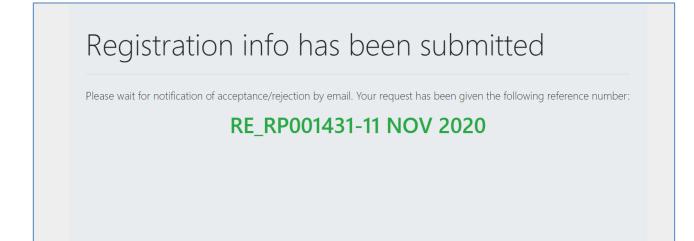
2.1.3 Preview and Submit a Registration

When the **Preview and Submit** tab is available, selecting it shows a preview of all the data provided for the registration and opens the CAPTCHA box in the tab ready to submit the form.

| 1. Organisation | New Registration | on | | |
|--|--|-----------------|------------------|------------------|
| 2. Administrator | | | | |
| 3. Attachments 5 | Attachments test1 - Copy (2).txt | | 0.12kb | |
| 4. Preview and Submit | test1 - Copy (3).txt test1 - Copy (4).txt | | 0.12kb 0.12kb | |
| 934276 | test1 - Copy.txt test1.txt | | 0.12kb 0.12kb | |
| Enter the code above in the box below. | Organisation | | | |
| | Organization Business Type | BANK | Name | MyBank |
| | acronym | MB1 | Email | MyBank@goaml.com |
| Submit New Organisation | is financial | | Swift/Bic | |
| | Incorp. Num | | Commercial Name | |
| Cancel | Incorporation Legal Form | | Incorp. City | |
| Curren | Incorp. State | | Incorp. Country | |
| | Name of holding company | | Contact Person | |
| | URL | | | |
| | Administrator | | | |
| | User Name | MyAdmin | Title | |
| | First Name | John | Last Name | Smith |
| | Email | Admin@goaml.com | Gender | |
| | Birth Date | 11/7/2020 | PersonReg SSN | |
| | Nationality | | Occupation | |

Once the data is reviewed and the user is ready to submit, the CAPTCHA code needs to be entered that corresponds to the image above it. Then select **Submit New Organisation** (or **Submit New User**).

The registration will be submitted, and the user will see a confirmation screen similar to the image below. The user should take note of the registration number provided as this can be used to reference the change request if they need to contact the FIU.







If there are any errors, a notification will be displayed so that the user can change the data and submit again.

| 4. Preview and Submit | testi - Copy (a).txt testi - Copy (a).txt testi - Copy.txt testi.txt | 0.12kb 0.12kb 0.12kb 0.12kb 0.12kb | |
|--|---|--|------------------|
| Enter the code above in the box below. | Organisation | | |
| | Organization | se. Please choose another name | MyBank |
| | acronym | se. Flease choose another flame | MyBank@goaml.com |
| Submit New Organisation | is financial | Swift/Bic | |
| | Incorp. Num | Commercial Name | |
| Cancel | Incorporation Legal Form Incorp. State | Incorp. City Incorp. Country | |

2.2 Change Requests

2.2.1 Submitting New Change Requests

Most change requests are initiated by a User to update the details for their account or their Reporting Entity. These change request can be accessed via the menu **My GoAML > My User Details** and **My GoAML > My Org Details**

2.2.1.1 My User Details

If the user has the permission *View My User Details* but NOT *Person Change Request submit change* then they will see a read only view of their details when **My User Details** is selected. An example of this view is shown below:

| | Request: RE_RP001432-11 NOV 2020 | | | | | | |
|-----------------|----------------------------------|------------------|---------------------|--|--|--|--|
| Request Type: | New User | | | | | | |
| Request Status: | Activated | | | | | | |
| User | | | | | | | |
| Organization ID | 205 | User Name | MyNewBank | | | | |
| Title | | First Name | MyNewBank | | | | |
| Last Name | MyNewBank | Email | MyNewBank@goaml.com | | | | |
| Gender | | Birth Date | 11/5/2020 | | | | |
| PersonReg SSN | | Nationality | | | | | |
| Occupation | | ID Number | | | | | |
| Passport Number | | Passport Country | | | | | |
| Addresses | | | | | | | |
| Туре | Business | Address | MyAddress | | | | |
| Town | | City | MyCity | | | | |
| Zip | | Country | | | | | |





If the user has the permission *View My User Details* AND *Person Change Request submit change* then they will see an editable form of their details when **My User Details** is selected.

| ser | Organization ID | | * User Name | | | Title | |
|----------------|-----------------|----------|--------------|-----------|----------|---------------|------------|
| ttachments | 205 | | MyNewB | | | litte | |
| | * First Name | | * Last Name | | | * Email | |
| Submit Request | MyNewBank | | MyNewB | ank | | MyNewBank | @goaml.com |
| | Gender | | * Birth Date | | | PersonReg SSN | |
| | | ~ | 11/5/2020 | 0 | m | | |
| | Nationality | | Occupation | | | ID Number | |
| | | ~ | | | | | |
| | Passport Number | | Passport Cou | untry | | | |
| | | | | | ~ | | |
| | + Addresses* | ✔ #1 | | | | | |
| | I | * Type | | * Address | Town | | * City |
| | | Rusiness | ~ | MyAddress | | | MyCity |

This form can be updated, and the request can be submitted via the **Submit Request** button.

After submission, the change request is shown along with any available actions that the user can do on this change request. An example is given below. While this change request is pending, this is what the user will see when they navigate to **My User Details** until the request is finalised (i.e. either recalled, rejected or approved).

| Comments | Request: RE_RP001433-11 NOV 2020 | | | | |
|------------------------|----------------------------------|---|-------------------------------|----------------------------------|--|
| Actions: | Request Type: Request Status: | Existing User Waiting for RE Admin to Verify | | | |
| Reject | Attachments | | | | |
| Verify | User Organization ID | 205 | User Name | MyNewBank | |
| Approve | Title Last Name | MyNewBank | First Name Email | MyNewBank MyNewBank@goaml.com | |
| Finalize | Gender PersonReg SSN | | Birth Date Nationality | 11/5/2020 | |
| Change Request History | Occupation Passport Number | | ID Number Passport Country | 1234567 | |
| | Addresses | | | | |
| | Туре | Business | Address | MyAddress | |
| | Town | | City | MyCityChange MyCity | |
| | Zip | | Country | SWITZERLAND | |
| | State | | Comments | | |
| | | | | | |





2.2.1.2 My Organisation Details

If the user has the permission *View My Org Details* but NOT *Entity Change Request submit change* then they will see a read only view of the organisation details when **My Org Details** is selected. An example of this view is shown below:

| Request: RE_RP001432-11 NOV 2020 | | | | | | |
|----------------------------------|-------------------------|-----------------|---------------------|--|--|--|
| Request Type: Request Status: | New Entity Activated | | | | | |
| Organisation | | | | | | |
| Organization Business Type | BANK | Name | MyNewBank | | | |
| acronym | MyNewBank | Email | MyNewBank@goaml.com | | | |
| is financial | | Swift/Bic | | | | |
| Incorp. Num | | Commercial Name | | | | |
| Incorporation Legal Form | | Incorp. City | | | | |
| Incorp. State | | Incorp. Country | | | | |
| Name of holding company | | Contact Person | | | | |
| URL | | | | | | |
| Administrator | | | | | | |
| User Name | MyNewBank | Title | | | | |
| First Name | MyNewBank | Last Name | MyNewBank | | | |
| Email | MyNewBank@goaml.com | Gender | | | | |
| Rirth Date | 11/5/2020 | DersonReg SSN | | | | |

If the user has the permission *View My Org Details* AND *Entity Change Request submit change* then they will see an editable form of their Reporting Entity details when **My Org Details** is selected. The Reporting Entity details in the form **My Org Details** are for the Reporting Entity that the user is registered with, regardless of which entity they maybe logged in (e.g. logged in as Delegating Reporting Entity).

| rganisation | Organization ID | * Ог | ganization Business Type | * Name |
|----------------|--------------------------|-------|--------------------------|-----------------|
| elegate | 205 | | | ✓ MyNewBank |
| | * acronym | * Em | | is financial |
| ttachments | MyNewBankChange | My | NewBank@goaml.com | |
| | Swift/Bic | Incor | rp. Num | Commercial Name |
| Submit Request | | 123 | 456789 | |
| | Incorporation Legal Form | Incor | rp. City | Incorp. State |
| | | ~ | | |
| | Incorp. Country | Nam | e of holding company | Contact Person |
| | | ~ | | |
| | URL | | | |
| | | | | |
| | + Addresses | | | |
| | | | | |
| | + Phones | | | |

This form can be updated, and the request can be submitted via the **Submit Request** button.





After submission the change request is shown along with any available actions that the user can do on this change request. An example is given below. While this change request is pending, this is what the user will see when they navigate to **My Org Details** until the request is finalised (i.e. either recalled, rejected or approved)

| | Request: RE_F | RP001434-11 NO | / 2020 |
|----------------------------------|---|-----------------|---------------------|
| Request Type: Request Status: | Existing Entity Waiting for Supervisory Body t | o Verify | |
| Attachments | | | |
| organisation | | | |
| Organization Business | Type BANK | Name | MyNewBank |
| acronym | MyNewBankChange MyNewBank | Email | MyNewBank@goaml.com |
| is financial | | Swift/Bic | |
| Incorp. Num | 123456789 | Commercial Name | |
| Incorporation Legal Fo | | Incorp. City | |
| Incorp. State | | Incorp. Country | |
| Name of holding com | pany | Contact Person | |
| URL | | | |

2.2.2 Users

Change requests can be raised for other users from the **Active Users** grid by selecting the \square button in the right-hand side of the grid for that user. The button may not be available depending on the configuration.

| Active Users | | | | | | | | | 0 | Refre | esh |
|----------------------------|-------------------------------|------------------|---------------|---------------|-----------------|-------------|--------------|---|---|-------|-----|
| Drag a column header and o | drop it here to group by that | column | | | | | | | | | |
| User Name | Org ID | Org Name | First Name | Last Name | Last Updated On | User Status | Created On ↓ | | | | |
| Ţ | ‡ T | T | T | T | month/day/ | T | month/day/ | | | | |
| MyDelegatingBankUser | 206 | MyDelegatingBank | James | Smith | 11/11/2020 | Active | 11/11/2020 | Ø | ۲ | 0 | 0 |
| MyNewBankUser | 205 | MyNewBank | MyNewBankUser | MyNewBankUser | 12/22/2021 | Active | 11/11/2020 | Ø | ۲ | 0 | 0 |
| MyNewBank | 205 | MyNewBank | MyNewBank | MyNewBank | 12/22/2021 | Active | 11/11/2020 | Ø | ۲ | C | |





Selecting the *button* will cause a new dialog to open containing the form for the change request as shown below.

| er: MyNewBankUs | | | | | | | |
|-----------------|-----------------|-------------|-------------|-------------|----------|---------------|------------------|
| User | Organization ID | | * User Nar | ne | | Title | |
| Attachments | 205 | | MyNew | BankUser | | | |
| | * First Name | | * Last Nam | e | | * Email | |
| Submit Request | MyNewBankUser | | MyNew | BankUser | | MyNewBar | nkUser@goaml.con |
| | Gender | | * Birth Dat | e | | PersonReg SSN | 1 |
| | | ~ | 11/6/202 | 20 | # | | |
| | Nationality | | Occupatio | n | | ID Number | |
| | | ~ | | | | | |
| | Passport Number | | Passport C | ountry | | | |
| | 2334232 | | AUSTR | ALIA | ~ | | |
| | + Addresses* | ∨ #1 | | | | | |
| | | * Type | | * Address | Town | | * City |
| | | Operation | nal 💙 | HighStreet | | | 232332 |
| | | Zip | | * Country | State | | |
| | | | | SWITZERLAND | ~ | | |
| | | Comments | | | | | |

It is not possible to submit a change request for a user who currently has a pending change request. If this is the case the new window will open containing the pending change request and any actions that are available, for example:

| nts | | Request: RE_RP0 | 01437-11 NC | 0V 2020 |
|-------------------------|----------------------------------|---|------------------|-------------------------|
| : | Request Type: Request Status: | Existing User Waiting for RE Admin to Verify | | |
| Recall | | | | |
| Reject | Attachments | | | |
| | User | | | |
| Verify | Organization ID | 205 | User Name | MyNewBankUser |
| Approve | Title | | First Name | MyNewBankUser |
| | Last Name | MyNewBankUser | Email | MyNewBankUser@goaml.com |
| Finalize | Gender | | Birth Date | 11/6/2020 |
| | PersonReg SSN | | Nationality | |
| Change Request History | Occupation | 2334232232 | ID Number | AUSTRALIA |
| , nange Request history | Passport Number | 2334232232 | Passport Country | AUSTRALIA |
| | Address | ses | | |
| | Туре | Operational | Address | HighStreet |
| | Town | | City | 232332 |
| | Zip | | Country | SWITZERLAND |
| | State | | Comments | |





2.2.3 Organisations

Change Requests for other organisations can be raised from the **Active Organisations** page. In order to do this at the top of the page there is a drop down called **Change Selected Delegating Organisation** that contains the list of organisations that are delegating to the reporting entity of the logged in user.

| Active O | rganiza | ations | | | | Change Selected Delagatin | ng Organization 🔻 🕇 | C Refresh |
|-----------------|--------------|---------------------------------|---------------|-------------|-------------|---------------------------|---------------------|-----------|
| Drag a column l | header and o | drop it here to group by that o | column | | | | | |
| Org ID | | Org Name | is delegating | Reg. Number | agency type | Org Status | Created On ↓ | |
| | ‡ T | T | \$ T | T | • | • | month/day/ | |
| 206 | | MyDelegatingBank | 205 | | BANK | Active | 11/11/2020 | ۲ |
| 205 | | MyNewBank | | | BANK | Active | 11/11/2020 | ۲ |

| | Change Selected Delagatir | ng Organization 🔻 | + | C | Refre |
|-----|---------------------------|-------------------|---|------|-------|
| | MyDelegatingBank (206) | Ø | | | |
| /pe | Org Status | Created On↓ | | | |

Selecting a Reporting Entity from this list and then clicking \square will open the change request for form for that Organisation.

When the change request is reviewed by MOKAS and either Approved/Finalised or Rejected, an email notification will be received.





3 Delegates

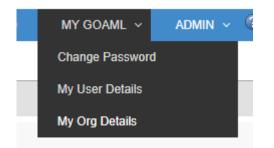
3.1 Creating Delegates

It is possible to associate two reporting entities so that one can report on behalf of the other. This is called **Delegation**.

The **Delegating** Reporting Entity is the entity that allows another organization to submit reports on their behalf. The reports do not **have** to be submitted by the other organization; users for the Delegating Entity can still log in and submit reports.

The **Delegated** Reporting Entity (or **Delegate**) is the entity that has been given the authority of another to submit their reports. A delegated reporting entity can read and send messages on behalf of the delegating entity via the message board and manage its users.

- 1. To create a delegation relationship between two entities that are already registered in the application, log in as the **RE Admin** of the entity that will be **Delegating**
- 2. Select My GoAML -> My Org Details



- 3. In My Org Details select Delegate.
- 4. Fill in the Delegate Organization ID field.
- 5. Select **Submit Request** at the bottom of the form. This will create a change request that needs to be approved/finalized by MOKAS. Once the change request is finalized by MOKAS, the delegation will be created.
- 6. Once a delegation has been created between two reporting entities, the behavior of the login process is augmented for the **Delegated** Reporting Entity.
- 7. If you login as the user of a Delegated Entity, you will be presented with an option to change which Entity you are logged in as.





8. A drop down box is displayed with the reporting entity's name and all of the **Delegating** entities that you have delegated to the current entity.

| | | (edco) ED Casino (edco) |
|---|------------------------|-------------------------|
| MESSAGE BOARD | MY GOAML 🗸 🛛 ADMIN 🗸 🕐 | LOGOUT |
| Select a reporting entity for wilco Login | • this session. | |

- 9. If you select one of the other delegating reporting entities and then click login, you will be logged in as that Entity for the duration of the session until you log out.
- 10. The top right of the web app shows the username in brackets and the entity that they are logged in for in bold.
- 11. In the example below, the user **edco** for reporting entity **ED Casino** selected a delegating entity **wilco.** When you fill out a web report the Reporting Entity ID, which is sent with the report is determined by which entity you are logged in as. You can only read and send messages for the entity that you are logged in as.

| | | | | (edco) wilco |
|-----------------------------------|------------------------|-----------------|--------------|--------------|
| MESSAGE BOARD | MY GOAML 🗸 | ADMIN ~ | 0 | LOGOUT |
| art of the efforts of the Governi | ment in combating mone | v laundering, a | nd financing | |
| | - | | | |
| alysis and dissemination of info | rmation regarding mone | y laundering an | id the | |

12. If you navigate to another page in the application without selecting an entity from the dropdown box, you will stay logged in as their entity for the duration of the session.

Attachments – COMPULSORY SECTION

A letter must be uploaded, signed by the management of both the Delegating Reporting Entity and the Delegated Reporting Entity, which confirms the Delegation.

3.2 Creating a delegating entity without an Admin user

It is possible to create an Entity without an associated administrator user for the purposes of delegating reporting, for example, a business may have several subsidiaries for which it needs a separate reporting entity (and REID) but only one reporting officer.





- 1. Select the button in the **Active Organizations** grid to create a new delegating organization.
- 2. It will load a registration for an entity that, when submitted and finalized, will create an entity that is automatically delegating to the entity which the user is currently logged in as.

Attachments – COMPULSORY SECTION

A letter must be uploaded, signed by the management of both the Delegating Reporting Entity and the Delegated Reporting Entity, which confirms the Delegation.

3.3 Log in and Selecting or Changing RE for session.

From the home page the user selects the Log in button

| To edit this particular area, select Response Home Page Main from the select box. | | |
|---|---|--|
| LOGIN >> | 6 | |

This brings up the login dialog where the user enters their credentials and the presses login.

| \bigcirc | goAML Anti-Money Launde | ring System |
|--------------|---|-------------|
| you do not h | n with your username and ave a username and passw efore logging in. | |
| edco | | |
| ••••• | | |
| | LOGIN >> | |
| Register | Forgot Password | Close |
| Register | Folgot Password | Close |





If there are delegating entities to this users' organisation, they will be shown a Reporting Entity selection screen before they login to determine which reporting entity will be used for this session.

| GOAML Anti-Money Laune | | | UNODC United Nations Office on Drugs and Crime |
|---------------------------|---|-------------------------|---|
| | Select a reporting en | ntity for this session. | |
| | Edward's Casino | ≎ LOGIN >> | |
| | Edward's Casino Edward's Bank RMCASINOFEB2021 abco edco3 edco_del_bank | | |

When the user is logged in, if there are other reporting entities delegating to this user, it is possible to switch between them without having to log out.

| | | (edco) Edward's Casino |
|---------|------|----------------------------|
| ADMIN - | HELP | SWITCH ORGANISATION LOGOUT |
| | | |

Selecting the **Switch Organisation** link in the image above will take the user to the **Switch Organisation** selection screen shown below. From here you can change the reporting entity that is being used for this session.

| GOAML Anti-Money Laundering System | UNIC UNIC United Nations Office on Drugs and Crime | | | | |
|---|--|--|--|--|--|
| Change the Reporting Entity for this Session You are currently reporting as: Edward's Casino | | | | | |
| Edward's Bank Close | ◆ Change | | | | |

